Surge X01 Pro USER MANUAL

CONTENTS

1.Safety and prevention----02

1.1 Warning----02

1.2 Rider usage----03

1.3 Precautions for a safe ride----03

1.4 Battery----03

1.5 Forbidden roads----04

1.6 Overload ----04

1.7 Inclement weather----04

1.8 Operating parts under high temperature----05

1.9 Minimize the risk----05

2. Package contents----06

3. Product overview ----07

4. Specifications----08

5. Assembly----09

6.Charging ----15

7.Start and run----16

7.1 Pre-departure inspection ----16

7.2 Pre-departure guidance ----17

8.Display and setting----18

8.1 Display interface description & Cycling interface ----18

8.2 Key instructions----19

8.3 Operating Instructions ----19

8.4 Power On / Off ----20

8.5 Assistance Level ----20

8.6 Display Switching----20

8.7 Settings ----21

8.8 Settings Menu Operation ----21

8.9 Settings Parameters ----22

9.Maintenance ----24

10.Troubleshooting----25

11.Warranty----27

12.Contact us ----29

Safety and prevention

1.1 Warning

1. The operation of electric motorcycles has inherent risks. In specific cases, the operation of an electric motorcycle has the following elements: Motorcycles can break down, not because there are any defects in their manufacturing. Motorcycles are designed for sport, with the potential for relinquishing control, leading to a fall, accident, or dangerous situation, the effectiveness of which outweighs caution, guidance, or skill. In the event of such an incident, whether or not protective equipment and other safety measures are used, it may result in serious injury or loss of life.
   Please note that riding activities require understanding, taking risks on your own, and always using common sense.
2. This instruction manual contains many warnings and precautions, and users should be aware of the consequences of not checking and not maintaining when using electric motorcycles. We declare that users are injured or even killed under warnings and reminders.
   We repeatedly remind each warning and the responsibility rests with the user.
3. This electric motorcycle is not allowed to be used without carefully reading this user manual in advance.
4. Install individual components of your electric motorcycle correctly in accordance with this owner's manual, otherwise incorrect installation may result in control failure, collision, or crash. Please turn off the power before installation, repair or maintenance. Install the components properly, neither too loose nor too tight, otherwise damage or failure may be caused.
5. **WARNING!**
   Only use the product in accordance with local regulations. Never use the product out of the spaces authorized by the regulations. Protective helmet is required.
   The recommended user age is 16+. The maximum load of the product is 260 lbs.
   Read the information supplied by the manufacturer.
   Adult supervision is required. Always wear shoes.
   Never use near motor vehicles.
   Always wear personal protective equipment.
   Adult assembly required.
6. WARNING: Do not ride at night (as applicable)
   WARNING – Risk of Fire – No User Serviceable Parts
   WARNING: Risk of Fire and Electric Shock – Battery and/or battery components are not user replaceable
   Prolonged Exposure to UV Rays, Rain and the Elements May Damage the Enclosure Materials, Store Indoors When Not in Use
7. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
   (1) This device may not cause harmful interference, and
   (2) This device must accept any interference received, including interference that may cause undesired operation.

Safety and prevention

1.2 Rider usage

1. **It is recommeded that users should be 16 and above. Riders who do not meet the age requirements should not attempt to drive this electric** motorcycle. Age requirement: 16 to 50 years old. Parent Notice: As a parent or guardian, it is your responsibility to ensure the activity and safety of your child. It is highly recommended that your child stay away from motorcycles.
2. People with the following conditions should operate with caution: patients with heart disease, pregnant women, patients with head, back or neck diseases, or those with a history of surgery or childbirth in these parts of the body
3. Any person with physical flexibility or mental ability that may make them vulnerable to injury or damage their mental or physical condition, to recognize, understand, and execute all safety instructions, and to be able to withstand the inherent dangers of using the equipment.Before riding, check local laws or regulations that may affect where electric motorcycles are used.

Please check the status of the motorcycle before riding and ensure that everything is safe before riding.

1.3 Precautions for a safe ride

Wearing appropriate protective equipment is required: Hard helmets, gloves, elbow and knee pads and trousers are approved (we require helmets for all assigned personnel); Lace up your shoes and wear with rubber soles.

Do not ride without shoes or open-toed shoes.

It is recommended that you wear goggles to avoid eye contact with contaminants, dirt, and insects.

Please wear dark goggles in strong light, and goggles with higher transparency in low light. Do not wear high heels.

1.4 Battery

WARNING: Do not store batteries at temperatures above 70° F (21° C) or below 32° F (0° C). Be sure to wash your hands after handling batteries, as they contain chemical compounds.

A WARNING: Do not dispose of battery pack in fire. The battery pack could explode.
Do not mix old and new batteries. **Do not mix alkaline batteries, standard (carbon-zinc)batteries or rechargeable (nickel** cadmium) batteries.

The product contains lithium-ion batteries, which must be disposed of according to locally applicable procedures. Regulations on batteries.
You should not discard lithium-ion batteries or dispose of them in garbage.
This product contains sealed lithium-ion batteries and must be handled properly. For more information, please contact your local recycling/reuse or hazardous waste center.

Safety and prevention

1.5 Forbidden roads

Do not drive on roads with slopes exceeding 35° , and do not venture through steep slopes, uneven roads, or other unfamiliar terrain.
Do not ride indoors or on potentially damaged surfaces such as carpets or floors. Outdoor practice is prohibited until you are fully familiar with the operation methods of the motorcycle.

The more you practice, the safer you will be able to ride in new situations. Please note the basic points of the exercise: First, you need to be in an accessible area(>10mx10m)Perform elementary exercises to practice riding forward, turning and stopping. Stay relaxed while practicing. When practicing for the first time, it is recommended to do it under the guidance of an experienced person or instructor. Try to practice navigating tight areas, turning, and stopping, movements that become more proficient as you go deeper in practice. Riding on ordinary roads is not allowed until you can precisely control the motorcycle through tight areas and simulate various terrain.

Every time you upgrade your electric motorcycle, you need to experience the feeling of riding, so be sure to practice in the same area as the obstacle zone after your first motorcycle upgrade.

Do not ride on water, mud,ice, bumpy,uneven, slippery or rough surfaces. Do not submerge the motorcycle in water; Electrical and drive components may be damaged by water or cause other potentially unsafe conditions. Do not drive in areas with limited visibility.

Do not drive on highways or run red lights. Obey the traffic rules and give way to pedestrians.
Please respect the rights of others with whom you share the road or sidewalk, including motorcyclists, cyclists, pedestrians, and other cyclists.
Strengthen your awareness of self-protection while riding. Take care of yourself, vehicles and pedestrians.

1.6 Overloading

When using a motorcycle, do not overload more than 260 lbs. We recommend a rider's weight of approximately 176 lbs , overloading beyond 176 lbs will cause permanent damage to the motorcycle and chain.

1.7 Inclement weather

Do not ride in inclement weather such as rainy, wet, dry, arid, cold foggy, windy or stormy weather.Do not submerge the battery and motorcycle frame in water to avoid storms or prolonged riding in the rain.Do not use strong current or high-pressure water gun to clean the motorcycle to avoid water ingress at the charging port.

If your motorcycle has been exposed to storms for an extended period of time, stop using it immediately, wipe it with a dry soft cloth, and contact after-sales service.

Do not do anything other than wipe down the motorcycle so as not to void the warranty due to any wrongdoing.

Safety and prevention

1.8 Operating parts under high temperature

Never touch the motor or brakes on your motorcycle after use, as these parts can get very hot and damage the human skin.

1.9 Minimize the risk

To reduce the risk and avoid life threatening, hold the handle with both hands when the user starts riding, and never perform any high-risk manipulation to avoid increasing the risk of riding

Do not use your motorcycle as a cargo transport.

When approaching or crossing intersections, motor vehicle lanes, turning or passing gates, please slow down and allow pedestrians, bicycles and motor vehicles to go ahead. Do not ride a motorcycle after being sick or unable to fully follow the instructions specified in this owner's manual, or after taking medication or drinking alcohol.

Comply with local traffic laws so as not to affect the driving of electric motorcycles. It is your responsibility to be aware of and comply with the laws of your location as to the specific locations where it can be used.

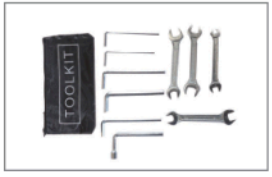
Package contents



Front Wheel x1



Fender x1



Tools x11



Airbag x1



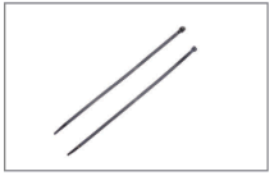
Keys x2



Headlights x1



Numbered Plates x1



Cable Tie x2



Up and down Briquetting x2



Right Pedals x1



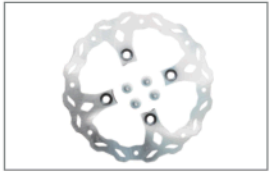
Display x1



Electric Bike x1



Charger x1



Disc brake x1

List of vulnerable parts：throttle, handlebar grip, tire, disc brake

Product overview



Specifications

Item	Content	Parameter
Basic information	Model	DB01 Pro
Riding requirements	Age	16+
	Maximum load	260 lbs
Main specifications	Peak power	750W
	Speed	20mph
	Seat height	31.89 in
	Wheelbase	45.47 in
	Minimal ground clearance	10.63 in
	Climbing ability	35°

Item	Content	Parameter
Battery	Battery type	Lithium-ion battery
	Capacity	30Ah
	Charging	100-240V/50-60HZ
	Charging time	About 7.5hrs
	Nominal voltage	60V
Motor	Motor type	Brushless motor
	Motor maximum speed	20mph
	Voltage	60V
Main specifications	Applicable temperature	32°F~86°F
	Applicable storage temperature for battery	Theamast suitable temperature range for battery storage is 68°F
Dimensions	Product dimensions	**65.74*27.56*41.34 in**
	Packaging specifications	**55.51x14.57x25.2 in**

Assembly

Step 1: Install the front disc brake

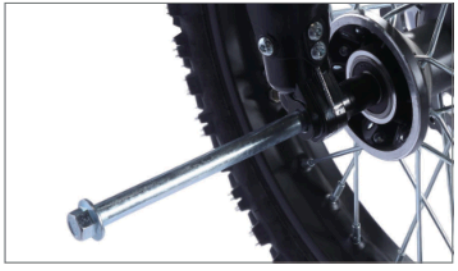


❶ Install the front disc brake on the left side of the wheel hub, ensuring the side with the countersunk holes faces outward. Align its four mounting holes with those on the hub.



❷ Insert the step screws for fixing the disc brake into each of the four screw holes and tighten them with M6 hex screws Recommended torque is 25N.m

Step 2: Install the front wheel



❶ Pass the front wheel axle through the tire assembly and the left and right bushings in sequence. (The left bushing is shorter, and the right bushing is longer.)



❷ Fully insert the front axle through the tire assembly as shown.



❸ After passing them through in sequence, tighten the nut with a wrench (control the torque at 40-50N.m).

Assembly

Step 3: Install the front brake



❶ Take out the lower pump plug.



❷ Secure the brake hose into the designated slot, then tighten the screw.



❸ Align the brake with the brake disc and tighten the screws(recommended torque is 10N.m).

Step 4: Install the rear shock absorber



❶ Align the rear shock absorber with the hole positions.



❷ Insert the screws and tighten them. (control the torque at 40-50N.m).

Assembly

Step 5: Install the front fender



❶ Align the fender with the reserved holes under the lower link plate.



❷ Tighten the screws according to the picture.

Step 6: Install the number plate and front light



❶ Remove the number plate bracket from the upper link plate.



❷ Tighten the removed bracket and the number plate with screws.



❸ Assemble the front light in the manner shown in the figure, align the connectors and press them tightly.

Assembly



❹ Align the holes between the number plate and the front fender in the manner shown in the figure.

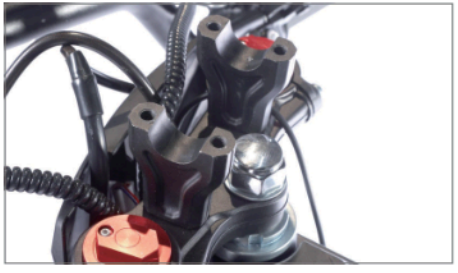


❺ Clip the front brake oil pipe to the buckle of the number plate.



❻ Align the reserved holes between the number plate bracket, front light bracket and the surface of the upper link plate, then tighten them with screws.

Step 7: Install the handlebar



❶ Align the handlebar lower pressing block with the reserved holes of the upper link plate, and pre-tighten with screws.



❷ Loosen the screw of the front brake lever at the position shown in the figure.

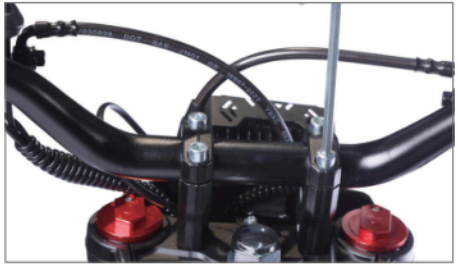


❸ Then fit the front brake lever and the handlebar grip onto the appropriate position of the handlebar, and tighten the screws.

Assembly



❹ Tighten the handlebar grip screw as shown in the figure.



❺ Place the handlebar in a proper position, then align the holes of the upper and lower handlebar clamps, and tighten the screws of the upper and lower clamps.

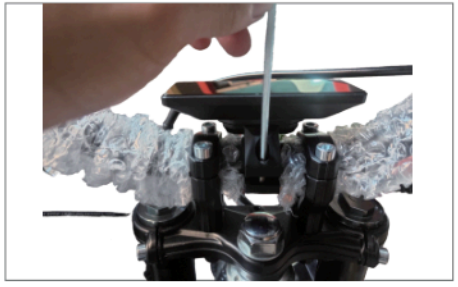


❻ Tighten the previously pre-tightened screws of the lower handlebar clamp.

Step 8: Install the display



❶ Ensure the entire vehicle is powered off. Align the two connectors of the instrument,arrow to arrow, and plug them in firmly.



❷ Mounting the display to the handlebar: Open the display clamp and position it at the center of the handlebar. Adjust the display to a suitable viewing angle, then tighten the clamp screw with an M4 hex key.



❸ Wrap the instrument wires, switch wires,and brake wires tightly in a clockwise direction using spiral wrap.

Assembly

Step 9: Install the footrests



❶ Remove the parts at the footrest position.



❷ Assemble the spring and the footrest in the manner shown in the figure.



❸ Assemble the footrest on the vehicle in the manner shown in the figure.

Step 10: Power supply



❶ Insert the key into the seat plate lock hole and open the seat plate.



❷ Insert the power cord into the battery in the manner shown in the figure.

Charging

Before using the electric bike, you must fully charge the battery

1. Remove the rubber cover of the charging port on the right side of the battery.
2. Ensure the battery is off by inspecting the power switch markings.
3. Plug the charger into the battery's charging port. With the battery on or off the bike, place the charger in a flat, secure place, and connect the DC output plug from the charger to the charging port on the side of the battery.
4. Plug the charger into a power outlet, charging should initiate and will be indicated by the LED charge status light on the charger turning red. Once fully charged,the charging indicator light will turn green, you can unplug the charger from the wall outlet first and then remove charger output plug from the battery charging port.







Start and run

7.1 Pre-departure inspection

Before riding, for your safety, please check the following hardware:
Brake lever Check whether the braking system works flexibly, make sure to cut off the power when braking.
Ensure that the brakes are working properly, with proper tension, and that the brakes can react in time and stop the tire rolling.

Throttle valve

Make sure that you are in an open and safe area to ride before turning the throttle, balancing on the motorcycle, and your hands are on the handle controls.

Tire

Check if the wheels are turning well and the tire pressure is within the normal range. Ensure that the pressure of the rear tires is within the correct PSI range, and then ride the motorcycle.

Battery

Check if the battery is fully charged. Make sure to turn off the power switch when the motorcycle is not in use. Never store products frozen or at extremely high temperatures(our recommended temperature is(68 °F(20°C)-45 °F(7°C). Extreme temperatures will permanently damage the battery. If the battery is low, the motorcycle may not be able to travel at a consistent high speed as expected. You can charge for a better ride.

Plate and fork

Always check your motorcycle before riding. Check for cracked, broken, worn, or loose parts that should be repaired or replaced before riding.

Instrument panel (display)

Make sure that the dashboard can display an image when the switch is turnd on, check the remaining power, and there is no error indicator light on the dashboard.

Start and run

Before using the electric bike, you must fully charge the battery

7.2 Pre-departure guidance

Before you ride, be sure to check the following to ensure your safety.

The starting gear is always in 1st gear (ECO mode). This product has 3 gears, and users can switch gears through the buttons on the dashboard. For your safety, do not ride your motorcycle in high gear.

When driving at high speed, the motorcycle bracket must be lifted. When using the motorcycle, a protective helmet must be worn.

Comply with local traffic regulations, which may affect the location where electrie motorcycles are used. You are obligated to know and comply with local laws and regulations.

Display and setting

8.1 Display interface description &Cycling Interface



Setup interface



Caption: Settings: P01 Parameter: 03

Feature Introduction:

- **Status :** Displays real time status including wireless, headlight, brake alert, low battery warning, battery capacity, steering, cruise, drive status.
- **Battery level:** Shows remaining battery capacity;
- Multi-function display area:

Total mileage (ODO), single trip mileage (TRIP), maximum speed (MAX), average speed (AVG), cycling time, voltage, power, current.

- Assist gear : 3 gears available.

Fault Interface



Caption: E10 indicates a fault code

Display and setting

8.2 Key Instructions

The button combination positions for EN08 are shown in the figure below.





Button	Designation	Reference in this manual
+	Upper button	[Up] button
−	Lower button	[Down] button
M	Mode button	[M] / Mode button
R	Reverse button	[R] button
	Stunt mode buttom	[Stunt] button

8.3 Operating Instructions

The following terms are used to describe button operations:

Operation	Definition
Long press	Press and hold a button for more than 2 seconds.
Short press	Press and release a button within 0.5 seconds.
Double press	Press the button twice within a total duration of 0.3 seconds.

Display and setting

8.4 Assistance Level
Short press the [Up] or [Down] button to change the assistance level and operating mode. The default four-position mode provides Levels 0/1/2/3. Level 0 provides no motor assistance.

8.5 Display Switching
While the display is powered on, short press the [M] button to cycle through total distance, trip distance, riding time, and other available information.

8.6 Settings
The settings menu provides access to configurable operating parameters. Only change parameters that are approved for the applicable vehicle configuration.

Reverse Mode	Press and hold the [R] button to activateReverse Mode. While holding the [R]button, twist the throttle to move thevehicle backward at a maximum speed of 5 km/h. Release the [R] button to exitReverse Mode immediately.
Stunt Mode	Press and hold the Wheelie button for 3 seconds to activate Wheelie Mode. Fullytwist the throttle, and the vehicle willautomatically lift the front wheel and moveforward while maintaining a preset angle of 40°. Release the throttle or apply eitherbrake lever to lower the front wheel back tothe ground. When riding in Wheelie Mode,there is no need to control the wheelieangle, as it is automatically maintained bythe controller. The rider only needs tomaintain balance and control the direction **CAUTION：Always wear protective gear when riding, and exercise caution when Stunt Mode is activated.** **WARNING：Do not use Stunt Mode on slopes.**

Display and setting

8.7 Settings Menu Operation

1.Enter the settings menu: With the display powered on, press and hold the [Up] and [Down] buttons simultaneously to open the parameter settings screen. Available settings may include voltage, wheel diameter (inches), magnet count, and speed limit. Refer to Section 4.2.
2.Adjust a parameter: On a settings screen, short press [Up] or [Down] to increase or decrease the selected value. A modified value flashes. After selecting the required value, short press [M] to save it and proceed to the next parameter.
3.Save and exit: After completing the changes, press and hold [Up] and [Down] simultaneously to save the updated parameters and exit the settings menu. If no button is pressed for 60 seconds, the display automatically saves the changes and exits the menu.

8.8 Settings Parameters

Parameter	Function	Description
P00	Factory reset	Set the value to 10 and short press [Up]. The display automatically advances to the next setting, confirming that the default parameters have been restored.
P01	Backlight brightness	Level 1 is the dimmest setting; Level 3 is the brightest.
P02	Distance unit	0 = KM; 1 = MILE.
P03	Voltage level	Default: 72 V.
P04	Sleep time	0 = No automatic sleep; values 1-60 set the sleep interval in minutes.

Parameter	Function	Description
P05	Assistance level mode	0-3: Levels 0 to 3; 1-3: Levels 1 to 3, with no Level 0; 0-5: Levels 0 to 5; 1-5: Levels 1 to 5, with no Level 0; 0-9: Levels 0 to 9; 1-9: Levels 1 to 9, with no Level 0.
P06	Wheel diameter	Unit: inch; resolution: 0.1.
Configuration Control: Only change parameters that are authorized for the vehicle configuration. Incorrect settings may affect normal vehicle operation.		

8.9 Error Code Definitions

The display can report vehicle faults. When a fault is detected, the ERROR indicator and the applicable fault code are shown on the display.

Status Code	Meaning	Remarks
E00	Normal operating status	
E01	Reserved	
E02	Brake fault	
E03	Pedal-assist sensor fault (riding icon)	Not implemented in this version
E04	6 km/h cruise / walk-assist mode	

Display and setting

Status Code	Meaning	Remarks
E05	Active cruise-control status	
E06	Battery undervoltage	
E07	Motor fault	
E08	Throttle fault	
E09	Controller fault	
E10	Communication fault	
E12	BMS communication fault	
E13	Headlamp fault	

Maintenance

Battery
Use only the included battery. If the battery has been discontinued,immediately replace it with the recommended battery supplied with the electric motorcycle.

Battery charger
Use only the included battery charger. If the battery is out of service, please immediately replace it with the recommended battery charger supplied with our electric motorcycle.

Wheels
Wheels and drive system components will age or wear normally.It is the user's responsibility to systematically check the wheels for excessive wear and to properly adjust and replace drive system components if necessary.

Spare parts
Most common spare parts are available through our distributors.

Troubleshooting

Questions	Possible causes	Solutions
The motorcycle won't start and run	1.The battery is not fully charged 2.Loose or poorly plugged wires or cables	1.Fully charge. The first charge should be 12 hours. Charge time up to 8-9 hours. 2.Check if all cables are firmly plugged into the controller.
The motorcycle cannot start and has a short running time	1.The battery needs to be charged 2.The battery cannot accept a full charge 3.The rear tires are not properly inflated	1.Fully charge the battery.The first charge should be 12 hours. The longest charge time is 8-9 hours. 2.Ensure power flow direction. The wall outlet is open. Even if the correct method is used, the battery will still be replaced; Rechargeable batteries will not last forever. The average lifespan of rechargeable batteries is 2 years. 3.Check if the tires are in place and PSI is correct, otherwise inflate the tires before riding.
The motorcycle can not run long distance usually	1.The battery needs to be charged 2.The battery cannot accept a full charge 3.The rear tires are not properly inflated 4.Continuous driving at high speed 5.Frequent uphillriding or riding against the wind, frequent braking and heavy load	1.Fully charge the battery. The first charging time should be 12 hours, with a maximum daily charging time of 8-9 hours. 2.Make sure the power flows to the wall socket. What batteries may require. Even with proper care chargeable batteries won't last Forever. The average lifespan of chargeable batteries is 1 to 2 years, depending on the conditions and usage of the motorcycle. 3.Check if the tires are installed correctly. If PSI is not, please inflate the tires before riding. 4.Drive at medium speed. 5.Avoid frequent braking,starting or heavy loading.

Troubleshooting

Questions	Possible causes	Solutions
Motorcycle runs slowly.	1.Brakes are not adjusted correctly. 2.Motorcycle is overloaded. 3. Frequent uphilldriving or driving against the wind,frequent braking, and heavy load. 4.Rear tires are not inflated correctly.	1.Adjust the appropriate tension and the brake can respond in time. 2.When using a motorcycle, the loading weight shall not exceed 80KG. 3.Avoid freguent braking, starting or heavy loading. 4.Check if the tires are at the correct PSI, if not, inflate them before riding
The motor is running when the motorcycle makes a noise.	1.Chain drying 2.Motorcycle is overloaded	1.Apply lubricant to the chain 2.When using a motorcycle,the weight shall not exceed 80KG

Note

Motorcycle's major components, such as battery cells, motors, chargers, and controllers, are labeled before delivery. Please note that major parts without labels are not covered by the warranty.

Warranty

The following situations do not fall within the scope of free after-sales service:

1.Consumables and wearing parts are not covered by the warranty: (tires and lines, entire brake system, plastic parts, brake cables and covers, etc);

2.Warranty parts that exceed the warranty period;

3.Damage caused by the user not strictly following the instructions.

4.Damage or quality problems caused by accidental impacts, collisions,and exposure to corrosive substances; 5.The purchase invoice is inconsistent with the warranty card.

6.Situations where unauthorized disassembly or modification results in damage to parts,or where the initial failure state is destroyed due to unauthorized disassembly or modification and technical assessment and analysis cannot be carried out.

7.Once a motorcycle has been scrapped, cosmetic problems must never be used as the basis for exchange or warranty. Please carefully check the appearance and confirm the surface quality when purchasing.

8.Damage caused by modifications made without the prior consent of our company or our authorized sales and service center.

Warranty period of main components of port electric motorcycle:

Part name	Waranty period	Exceptions	Note
Frame structure	12 months	Damage caused by strong intentional impact	But-of-warranty replacements will be charged at cost
Lithium-ion battery	12 months	According to the grade of the battery degradation, avoid maintaining battery temperature at low speed charging. The degree of degradation is too low. See Long-term. Available capacity. Charge at the following temperature:14°F is the available 70% capacity, and 32°F is approximately 80% capacity，70°F is approximately 90-95% ousable capacity If the voltage is abnormal and it cannot be charged, a replacement warranty service will be provided. Discharge meter detects less than 70% of the available capacity.	Out-of-warranty replaements will be charged at cost

Warranty

Part name	Waranty period	Exceptions	Note
Controller	12 months	A warranty will be provided if Performance failure or quality problem due to product reasons that cannot be repaired	Out-of-warranty replacements will be charged at cost
The motor is running when the motorcycle makes a noise.	12 months	Coil burn. Wheel hub damage caused by demagnetzation, short circuit, open circuit, abnormal noise, damage due to material damage, deformation, fracture, etc	Replacement outside the Motor warranty period will be charged at cost price
Instrument panel (display)	12 months	In the event of performance failure or quality issues, a warranty will be provided	Out-of-warranty replacements will be charged at cost
Brake handle, disc brake, acceleator pedal, brakes, plastic parts, tires, LED lights, mud fenders, chains, tires, inner tubes, screws, bearings shock absorbers, absorber, and other fast-wearing parts	Fast wear parts are not covered by warranty		Replacement parts. Not covered by warranty will be charged at cost price

Whole Bike warranty period: 1 year

The manufacturer guarantees that this product has no manufacturing defects within 90 days from the date of purchase. This limited warranty does not cover normal wear and tear,tires, cables or any damage, failure or loss caused by improper assembly, maintenance,storage or use of our motorcycles.
The manufacturer is not liable fo accidental or consequential loss or damage caused by direct or indirect use of this product. We do not offer extended warranties.
This limited warranty will expire if the produc is used for purposes other than entertainment or transportation.
Modify in any way

Contact Us

Contact us if you experience issues relating to riding, maintenance and safety, or errors/faults with your FerX

Brand: FerX
Product name: Electric Dirt Bike
Model: DB01 Pro
Manufacturer: Jinhua Wangcheng Technology Co.,Ltd.
E-mail: service@ferxsport.com
Manufacturer's address: 1st Floor, No.3 QiAileRoad, Xialixi Industrial Functional Zone, ShizhuTown, Yongkang City, Jinhua City, Zhejiang Province